



FOCUS ON ROBBERY & SERIOUS CRIME SYMPOSIUM

The 8th Annual Focus on Robbery™ & Serious Crime Symposium

The IBP Focus on Robbery™ & Serious Crime Symposium, now in its eighth year, is widely regarded as an excellent forum for stimulating academic content, understanding latest crime trends and commercial networking.

Over 100 delegates attended last years' annual conference with senior representatives from major supermarkets, high street banks, independent ATM deployers, retailers and the cash in transit industry.

Following on from this success IBP have arranged another exciting programme with fourteen first-rate speakers confirmed for this years event.

This years Symposium is focusing on the impact of the credit crunch and will include presentations with the focus on Crime in Crisis. These will include case studies from experts in their field from the retail, cash-in-transit, banking, insurance and academic world along with presentations from the European Standards Working Group, Suzy Lamplugh Trust and Forensic Navigation Services.

Richard Childs OPM, veteran conference facilitator, formerly Lincolnshire Police Chief Constable and Managing Director of ACPO CPI, will chair the event for the 6th year in succession.

The speakers include Graham Sunderland, Former Assistant Chief Constable Cumbria Police; John Birkenshaw, Manager, Safer Leeds; Tim White, Head of Security, Tesco Financial



Services; John Pearse, Director, Forensic Navigation Services; Steven Guage, on behalf of the Suzy Lamplugh Trust; Steven Cole, Senior Vice President, Marsh; Peter Camilletti, Barrister (Non-Practising) and Security Advisor, Total; Adam Miller, Director of Risk, G4S Cash Services, Linda Reakes, Loss Prevention Services Controller, East of England Co-operative Society and Mechthild Schlitz, National Police Crime Prevention Contact for Bank Protection.

The Symposium is held at the Hayling Island Sailing Club on the south coast and the unique venue contributes to the success of the event. Held over 2 days the Symposium commences with a full itinerary of speaker presentations throughout Thursday, followed by the annual dinner which offers networking opportunities in a more informal setting. Friday consists of a morning session of speaker presentations followed, for those that wish to take part, in the IBP/Flying Squad Challenge Yacht Race.

The Focus on Robbery™ Partnership is a joint not-for-profit initiative formed in 2004 by IBP Group, to harness expertise from every discipline that has an interest in understanding the reasons for criminal behaviour, analysing the effectiveness of current reduction measures and reducing crime. The Symposium is an important part of the overall work of the partnership, that has produced many avenues of continued research benefiting those affected by robbery and other crimes of violence.



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The programme on Thursday offers a full day of presentations from experts in their fields, along with time to meet exhibitors and network with delegates and speakers.

Speakers include Steven Gauge, on behalf of the Suzy Lamplugh Trust. Back by popular delegate demand, Steven returns to the Symposium for a second consecutive year (unheard of!) to pick-up on his fascinating 2008 presentation and share some valuable new thoughts on crime reduction from the work conducted by the Suzy Lamplugh Trust following the last Symposium.

The Suzy Lamplugh Trust, established in 1986 by Paul and Diana Lamplugh following the disappearance of their daughter, is a social enterprise delivering Personal Safety training and resources to the public, private and voluntary sector.



Steven Gauge, Suzy Lamplugh Trust

John Pearse, Director of Forensic Navigation Services will also be giving a presentation that addresses the topic of "How important is it to know what the truth looks like?"

John is a chartered psychologist and specialises in the field of interrogation having served as a senior police officer in the arena of serious crime. John will provide delegates with a better understanding of what the truth looks and sounds like and how to identify the meanings of various emotional displays.

The Corporate Manslaughter & Homicide Act 2007 is legislation that could affect all organisations that are employers. Peter Camilletti is a non-practising barrister who has made a study of the Act and will be sharing his findings with us this year. With the first case of a company director to face court under this act this will be a 'must attend' presentation for the Symposium delegates.

For up to date information on the Symposium 2009, please visit our News section at

www.ibp-group.com

Copies of the 2008 presentations can also be downloaded following registration to the Focus on Robbery area of the site



Main Programme Thursday 10th September

Chaired by Richard Childs QPM
(Dress Code: Business Smart)

09:15 Coffee & Registration

09:45 Welcome & Introductions

Richard Childs QPM, Symposium Chair & Len Clay, Managing Director, IBP-Group

Focus on European Standards

➤ **An update on European Standards**

Digby Ram, Director, Sure-track Monitoring & Convener for the European Standards Working Group on Cash Degradation will update delegates on a number of European Standards that affect the UK market

Focus on Case Studies

Experts in their field will provide delegates with case studies of how their organisations have tackled specific crime issues through a variety of different disciplines including forensic psychology, partnerships and community engagement.

➤ **Emergency Planning & True Partnerships**

Graham Sunderland QPM, former Assistant Chief Constable of Cumbria Constabulary & Director EPIC

11:00 to 11:30 Coffee Break / Meet the Exhibitors

➤ **Managing Crime in the Community**

John Birkenshaw, Crime Reduction Manager, Safer Leeds

➤ **ATM Crime in the Retail Environment**

Tim White QPM, Head of Security, Tesco Financial Services

➤ **Assessing Credibility**

John Pearse BSc (Hons), PhD, C. Psychol, AFBPsS, FRSM, Director, Forensic Navigation Services

13:00 to 14:15 Finger Buffet Lunch / Meet the Exhibitors

Focus on Case Studies

➤ **Protecting People**

Steven Gauge, on behalf of the Suzy Lamplugh Trust

➤ **What's the Insurance Industry Doing to Reduce Crime?**

Steven Cole, Senior Vice President, Marsh

15:30 to 16:30 Coffee Break / Meet the Exhibitors

Focus on Corporate Manslaughter

➤ **Corporate Manslaughter – A Legal View**

Peter Camilletti MA (CANTAB), Barrister (Non-Practising) & Security Advisor, Total

Focus on CViT

➤ **Can CViT Crime be Defeated?**

Adam Miller, Director of Risk, G4S Cash Services

Sessions Wrap-up and Discussion - Richard Childs QPM

18:00 Finish and Hotel Check-in

19:30 Drinks at HISC Bar followed by Dinner

(Dress Code: Smart Casual or Jacket / tie removed)

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Focus on Corporate Manslaughter

IBP are very pleased to announce the addition to the programme of a pre-arranged Corporate Manslaughter alternative programme for the first day of the 2009 Focus on Robbery™ Symposium. The two sessions, the first in the morning and the second in the afternoon, each lasting for one hour, will be open to a maximum of fifteen delegates per session and will be run by Dale Bradley, Group Health & Safety Advisor for Bradford & Bingley.

These Corporate Manslaughter workshops will focus on the employer's perspective and responsibilities regarding this new and important legislation to compliment Peter Camilletti's legal view on this subject. The workshops will be tailored to provide security personnel with practical advice on the essential areas that need to be considered to avoid individuals and companies becoming criminal defendants in a court of law!

Delegates who wish to attend one of these Corporate Manslaughter breakout sessions should apply on the registration form and will be dealt with on a first come, first served basis.



Dale Bradley,
Group Health & Safety Advisor, Bradford & Bingley

Morning Session - Revised Programme

11:00 to 11:30 Coffee Break / Meet the Exhibitors

Focus on Corporate Manslaughter

- **The Employer's Perspective**
Dale Bradley, Group Health & Safety Advisor, Bradford & Bingley

12.30 Rejoin the Main Programme

Afternoon Session - Revised Programme

13:00 to 14:15 Finger Buffet Lunch / Meet the Exhibitors

Focus on Corporate Manslaughter

- **The Employer's Perspective**
Dale Bradley, Group Health & Safety Advisor, Bradford & Bingley

15.30 Rejoin the Main Programme



Richard Childs, Symposium Chair

In concluding the Focus on Robbery™ Symposium 2008, Richard Childs commented: "This has been one of the very best security conferences I have had the privilege to chair. The sheer quality of the agenda and speakers has been outstanding, plus the delegates have made an enormous contribution in the overall debate."

The 2009 Symposium is shaping up to surpass all previous years with a programme that has been widened to include presentations not only on robbery related issues but also dealing with other serious crimes.

With the continued attacks on the cash in transit industry, Adam Miller probably has one of the most challenging jobs in the security industry and as Director of Risk for G4S Cash Services rarely a day goes by when there is not a robbery to deal with somewhere in the UK. Adam is at the forefront of marshalling the many stakeholders who can have an impact on cash-in-transit crime including the Home Office, ACPO, Transport for London, trade associations to name but a few. Adam will be addressing the challenging question, "Can CViT Crime be Defeated?"

Emergency Planning and True Partnerships is the topic Graham Sunderland will be presenting. Graham, a former Assistant Chief Constable with Cumbria Constabulary, has now moved into the private sector bringing his wealth of knowledge to the area of planning, training, exercising and responding to major civil emergencies. He draws on his experience in dealing with many major incidents including the Sierra Leone hostage taking, major floods, London bombs July 2005 and the Indian Ocean Tsunami.

The Raid-control Initiative is looking to grow with the demand from retailers and will be launching a new solution aimed at Multiples, such as East of England Co-operative Society who are currently piloting the scheme. We welcome Linda Reakes, Loss Prevention Services Controller, who will give a joint presentation along with Alan Townsend, President of Raid-control and Richard Childs, Secured by Design to explain this new initiative to the Symposium.

Tim White, a former Commander with the Metropolitan Police Counter Terrorism Branch, will be giving an insight into ATM Crime within the Retail Environment. Tim recently took up the role in the new post of Head of Security for Tesco Financial Services. Amongst other things Tim looks after the newly acquired Tesco estate of 2,800 ATMs with all that this entails - Tim thought he was busy in Counter Terrorism!

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Registration to the Symposium

Registration to the Focus on Robbery™ & Serious Crime Symposium 2009 includes:

- Attendance to the Focus on Robbery™ & Serious Crime Symposium on Thursday 10th & Friday 11th September '09
- One years Focus on Robbery™ membership including access to the Focus on Robbery™ Website and downloads of the presentations given at the event
- Refreshments over both days including lunch on Thursday
- Attendance to the IBP Dinner held at the Hayling Island Sailing Club on Thursday evening

To register for the Focus on Robbery™ & Serious Crime Symposium 2009 please complete and return the enclosed registration form. Places are allocated on a first come, first served basis.

Once registered you will be sent a link to access information relating to the event including details of local hotels, to assist you in booking your accommodation, and full instructions on how to find the venue.



Hayling Island Sailing Club, Sandy Point, Hayling Island, Hampshire Po11 9SL

The IBP Focus on Robbery™ & Serious Crime Symposium is held at the Hayling Island Sailing Club on the south coast, close to Portsmouth.

By Road: The M27 and A3(M) are within 15 minute drive from the venue - full instructions will be sent with the registration pack

By Train: The nearby Havant British Rail station is on a main train line from London Waterloo to Portsmouth with a journey time of approx. 1 hour 15 mins.

By Plane: Southampton Airport is within 30 minute taxi drive of Hayling Island; alternatively London Gatwick and London Heathrow are approx 1 hour and 30 minutes from Hayling Island and both have train access into London Waterloo.



Programme (for All)

Friday 11th September

(Dress Code: Business Smart)

09:00 Start

Focus on Raid-control

- **Launch of Raid-control for Multiples**
The rationale behind the concept - Alan Townsend, President, Raid-control Trust
The retailer's perspective - Linda Reakes, Loss Prevention Services Controller, East of England Co-operative Society
Secured by Design support - Richard Childs, Managing Director, ACPO CPI

Focus on ATM Crime

- **A Continental Case Study**
Mechthild Schlitz, National Police Crime Prevention Contact for Bank Protection

10.30 **The 2009 Focus on Robbery™ & Serious Crime Symposium closing remarks**

11:00 **On the Water for the IBP-Flying Squad Challenge Trophy**

Dress Code: Relaxed Casual or Team Kit (time will be made available for delegates participating in the IBP Flying Squad Challenge to change - changing rooms are available)

16:00 **The IBP-Flying Squad Challenge Trophy Presentation**

Trophy presentation by Detective Superintendent Bob Cummings, MPS Flying Squad



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IBP are very pleased to welcome their Partner and Principle Sponsors at the 2009 Symposium.

Partner & Principle Sponsors

Bandit UK Ltd - www.bandituk.co.uk



Bandit UK Ltd was established in October 2004, in order to meet the demands of the UK market place.

The security FOG BANDIT was designed and launched in 1998 and is now established as the market leader of Security Fogging Systems in Europe. The FOG BANDIT is widely used to protect assets across Financial Institutions, CVIT and Cash Processing, Retail, Warehouse Distribution, Leisure, and Public Sectors

Insafe International Ltd - www.insafe.co.uk

Insafe is all about providing excellent customer service. Whether we are delivering a safe, installing a vault or cutting an extra safe key on site, we always do it to the best of our ability.



Every product we sell is researched, tried and tested. Our range of electronic safe and vault locks have been designed and developed with our supply partners. They provide the solutions our customers need. Insafe engineers are trained at our brand spanking new in-house training academy, so we are sure installations meet the highest standards.

Secure Options Group Ltd - www.secureoptions.co.uk

secure options group limited

Established in 1990, early success was driven by passion for innovation in pioneering electronic security solutions unique to the market place. Today Secure Options have a wealth of experience to deal with its extensive customer base throughout the nation.

Secure Options High Security Division formed as a specialist branch of Secure Option Limited in 1997. Founder and CEO Mike Braddock pioneered a design for cash machine protection, 'The Locking Bar'. Locking bars were the first after market ATM modifications of its kind, acting as a deterrent and valuable protection mechanism against criminal activity. The design was such a success, initial installations considerably reduced successful attacks by criminals on cash machines and ATM's.

Principle Sponsors

Access Protection Limited - www.accessprotection.com

Access Protection specialise in improving access to your premises and assets.



Drawing on 20 years experience they have a broad range of product area knowledge including door automation, access controlled entry, cash management, exit door monitoring and key management systems.

With a pragmatic consultative approach and a nationwide network of time served skilled Engineers, Access Protection aim to deliver a complete and high value package that delivers long end user requirements.

Principle Sponsors (cont.)

ACPO CPI Secured by Design - www.securedbydesign.com



The official UK Police flagship initiative supporting the principles of 'designing out crime'.

Secured by Design focuses on crime prevention at the design, layout and construction stages of homes and commercial premises and promotes the use of security standards for a wide range of applications and products.

Loktec ATM Security Solutions - www.atm-protect.com

Loktec is renowned for its quality of products and services to the ATM industry. All our products are designed,

machined and hand built from our own Yorkshire warehouses. From safe locking technology to complete steel secure room doors, window grills, steel roof linings and bespoke systems, Loktec design, build and install it all.



Professional Witnesses Ltd - www.professionalwitnesses.com



'It is the policy of Professional Witnesses Ltd. to provide high Quality information, intelligence and evidence in support of the Judiciary, Police, Local Authorities, Housing Associations, Insurance Companies or any other body.

In addition it is the policy of the Company to provide the highest quality of service, consistently, reliably and efficiently to enable our Customers to make the best advantage of the Company's unique service.'

Smartwater - www.smartwater.co.uk

SmartWater is a crime prevention and risk management network, with a proven infrastructure for achieving significant levels of crime reduction.



Devising bespoke crime reduction strategies based on the use of state-of-the-art forensic marking technologies, SmartWater is successfully being implemented by Banks, Retailers, Cash in Transit (CIT) Couriers, ATM Operators, and more, to convict offenders, deter criminal activity and recover assets.

Training for Success Ltd - www.tfsuccess.com



Training For Success works with organisations to minimise threats.

Training For Success provides a range of training courses and consultancy to help you and your workforce effectively deal with threats and risks to your business.